

Privacy policy

This is a translation of the original German text that we provide as an additional service for our customers. However, you accept that in case of ambiguities or contradictions between the different language versions, only the German version of the privacy policy is the binding basis for our business relationship.

Information on data processing for this website in accordance with Art. 13 of the EU Data Protection Regulation (DSGVO) when personal data is collected from the data subject

This data protection notice (Version: DSGVO 1.0 dated 17.01.2020) was created by:
German Data Protection Agency Data Protection Office Munich - www.deutsche-datenschutzkanzlei.de

Data protection

The Triangular-PST GmbH & Co KG is responsible for this website and as a provider of a teleservice has to inform you at the beginning of your visit about the kind, extent and purpose of the collection and use of personal data in a precise, transparent, understandable and easily accessible form in a clear and simple language. This content must always be accessible to you.

We attach great importance to the security of your data and compliance with data protection regulations. The processing of personal data is subject to the provisions of the currently applicable European and national laws.

With the following data protection information, we would like to show you how we handle your personal data and how you can contact us:



Triangular-PST GmbH & Co KG

Bahnhofstraße 35
86316 Friedberg
Germany
Commercial register no.: HRA 19605
Managing Director: Pablo Alejandro Marroquín Maldonado
Phone: +49 821 6088005
e-mail: info@triangular-pod.com



Our data protection officer

Sven Lenz
Deutsche Datenschutzkanzlei – Datenschutzkanzlei Lenz GmbH & Co. KG
Bahnhofstraße 50
87435 Kempten
Deutschland

Germany

If you have any questions regarding data protection or other data protection-related concerns, please feel free to send an e-mail to the following address: datenschutz@triangular-pod.com

A. General

For the sake of clarity, we do not differentiate between the sexes. In the spirit of equal treatment, corresponding terms apply to all genders.

The meaning of the terms used, such as "personal data" or "processing thereof", can be found in Art. 4 DSGVO.

The personal data processed within the framework of this website include

- inventory data (e.g. names and addresses of customers),
- Contract data (e.g. services used, names of clerks, payment information),
- usage data (e.g. pages visited on our website, interest in our products) and
- Content data (e.g. entries in the contact form).

B. Specific

Privacy policy

We guarantee that we process your data only in connection with the processing of your inquiries and for internal purposes as well as to provide you with the requested services or contents.

Basics of data processing

We process your personal data only in compliance with the relevant data protection regulations.

Legal bases are:

- Provision of our contractual services (e.g. processing of orders) and online services
- Processing is a legal requirement

- Presence of your electronic consent (e.g. registration for the newsletter or in the online application procedure for longer storage)
- Enforcement of our legitimate interests (i.e. interest in the analysis, optimization and economic operation and security of our website, especially in measuring the reach, creation of profiles for advertising and marketing purposes, as well as the collection of access data and use of the services of third parties)



We would be pleased to show you where the above legal bases are regulated:

Processing to fulfil our services and implementation of contractual measures	Art. 6 para. 1 lit. b) DSGVO
Processing to fulfil our legal obligations	Art. 6 para. 1 lit. c) DSGVO
Consent	Art. 6 para. 1 lit. a) and Art. 7 DSGVO
Processing to protect our legitimate interests	Art. 6 para. 1 lit. f) DSGVO



Data transmission to third parties

We point out that data is transferred to third parties.

Your data will only be passed on to third parties within the framework of the legal requirements. We only pass on your data if this is necessary, for example, for contractual purposes or based on justified interests in the economic and effective operation of our business.

If we use subcontractors to provide our services, we take appropriate legal precautions as well as appropriate technical and organizational measures to ensure the protection of personal data in accordance with the relevant statutory provisions.



Transfer of data to a third country or international organization

Third countries are countries where the DSGVO is not a directly applicable law. In principle, this includes all countries outside the EU or the European Economic Area.

Data is transferred to a third country or an international organization. This will be done with due regard to the existence of appropriate safeguards, enforceable rights and effective remedies.

For a copy of the appropriate warranties, please refer to the links below:

- Privacy-Shield: <https://www.privacyshield.gov/list>
- Standard contractual clauses: <http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2010:039:0005:0018:DE:PDF>



Storage period of your personal data

We adhere to the principles of data economy and data avoidance. This means that we only store your data for as long as is necessary to fulfil the purposes or as required by the various storage periods stipulated by law. If the respective purpose no longer applies or if the corresponding periods expire, your data will be routinely blocked or deleted in accordance with the statutory provisions.

For this purpose, we have created an internal company concept to ensure this procedure.



Contact

If you contact us by e-mail or contact form, you agree to electronic communication. Personal data will be processed within the scope of electronic contact with us. Which data is collected in the case of a contact form, can be seen from the respective contact form. Your data will be transmitted SSL-encrypted. The information you provide is stored exclusively for the purpose of processing your enquiry and for possible follow-up questions.

You also have the possibility to contact us by phone. Your data will also be processed for further communication.

We would like to give you the legal basis for this:

Processing to fulfil our services and implementation of contractual measures	Art. 6 para. 1 lit. b) DSGVO
Processing to protect our legitimate interests	Art. 6 para. 1 lit. f) DSGVO

We would like to point out that e-mails can be read or changed without authorization and unnoticed. Furthermore, we would like to point out that we use software to filter unwanted e-mails

(spam filter). The spam filter can reject e-mails if they are wrongly identified as spam by certain features.

What are your rights?



a) Right of access to information

You have the right to obtain information about your stored data free of charge. Upon request, we will inform you in writing which of your personal data we have stored. This also includes the origin and recipients of your data as well as the purpose of the data processing.



b) Right of rectification

You have the right to have your data stored with us corrected if it is incorrect. In doing so, you can demand a limitation of the processing, e.g. if you dispute the correctness of your personal data.



c) Right to block

You can also have your data blocked. In order that a blockage of your data can be considered at any time, this data must be kept in a block file for control purposes.



d) Right of cancellation

You can demand the deletion of your personal data if there are no legal obligations to keep records. If such an obligation exists, we will block your data upon request. If the relevant legal requirements are met, we will delete your personal data even without your request.



e) Right to data transferability

You have the right to request that we provide the personal information you provide to us in a format that allows it to be transferred to another entity.



f) Right of appeal to a supervisory authority

You have the possibility to lodge a complaint with one of the data protection supervisory authorities.

Bavarian State Office for Data Protection Supervision (BayLDA)

Promenade 27, 91522 Ansbach, Germany

Phone: +49 981 53-1300

Fax: +49 981 53-981300

You can open the complaint form via the following link:
<https://www.lda.bayern.de/de/beschwerde.html>



g) Right of objection

You have the possibility at any time to revoke the processing of your data, to which you have previously consented, with effect for the future. To do so, simply send a corresponding e-mail to datenschutz@triangular-pod.com.

However, such a withdrawal does not affect the lawfulness of the processing carried out up to that date. This does not affect the data processing about all other legal bases, such as the preparation of contracts (see "Data Processing Basics").



Protection of your personal data

We take contractual, technical and organizational security measures in accordance with the state of the art to ensure that the data protection laws are observed and thus to protect the processed data against accidental or intentional manipulation, loss, destruction or access by unauthorized persons.

The security measures include in particular the encrypted transmission of data between your browser and our server. A 256-bit SSL (AES 256) encryption technology is used for this purpose.



Your personal data is protected within the framework of the following points (excerpt):

a) Maintaining the confidentiality of your personal data

In order to protect the confidentiality of your data stored with us, we have taken various measures for access, entry and access control.

b) Maintaining the integrity of your personal data

In order to maintain the integrity of your data stored with us, we have taken various measures to control forwarding and input.

c) Ensuring the availability of your personal data

In order to maintain the availability of your data stored with us, we have taken various measures for order and availability control.

The security measures in use are continuously improved in line with technological developments. Despite these precautions, we cannot guarantee the security of your data transmission to our website due to the insecure nature of the Internet. Therefore, any data transmission by you is at your own risk.



Protection of minors

Personal information may only be made available to us by persons under the age of 16 with the express consent of a parent or guardian. This data is processed in accordance with this data protection information.



Server log files

The provider of the pages automatically collects and stores information in so-called server log files, which your browser automatically transmits to us. These are:

- Browser type and version
- Operating system used
- Referrer URL
- Host name of the accessing computer
- Time of the server request
- IP address

A consolidation of this data with other data sources is carried out.

The basis for data processing is, in accordance with Art. 6 Para. 1 letter f) DSGVO, our legitimate interest in the security of our website and in accordance with Art. 6 Para. 1 letter b) DSGVO, which permits the processing of data for the fulfilment of a contract or pre-contractual measures.



Cookies

Cookies are small text files that are stored locally in the cache of your Internet browser. The cookies make it possible, for example, to recognize the Internet browser. The files are used to help the browser navigate through the website and to make full use of all functions.

We use browser and flash cookies.

Control of cookies by the user

Browser-Cookies: You can set all browsers to accept cookies only on demand. You can also set your browser to only accept cookies from pages you are currently visiting. All browsers offer functions that enable the selective deletion of cookies. The acceptance of cookies can also be deactivated in general, however, this may result in restrictions in the user-friendliness of this website.

Flash cookies: Flash cookies are the (locally) stored settings of the Flash Player. However, these are not browser cookies, which are managed by the respective browser settings, but separately via the settings manager of the Flash Player.

External Link:

www.macromedia.com/support/documentation/de/flashplayer/help/settings_manager03.html

Use of First-Party Cookies

First-party cookies are used to store all necessary settings and entries during the visit. The next time you visit the website, this cookie is read out to recall settings and other information, such as language settings. This improves the user-friendliness.

Log first-party cookies:

- **Unique Users** - First-party cookies collect and group your data. All activities during a visit are summarized. First-party cookies are used to differentiate between users and unique users.
- **User Activities** - First-party cookies also store information about the start and end time of a visit to the site and how many pages you have viewed. When the browser is closed or if the user is inactive for a longer period (default 30 minutes), the user session is terminated, and the cookie records the visit as terminated. The date and time of the first visit is also recorded. The total number of visits per unique user is also recorded.

Use of third-party cookies

In our website, third party providers set additional cookies (third-party cookies) by inserting editorial texts or advertising. Third party providers are also subject to strict data protection regulations regarding the availability of personal data.

Lifetime of the cookies used

Cookies are managed by the web server of our website. This website uses:
Persistent cookies (permanent browser recognition)

Lifetime: unlimited

Disable or remove cookies (opt-out)

Every web browser offers options to restrict and delete cookies. For more information, visit the following websites:

- *Internet Explorer:*
<http://windows.microsoft.com/en-GB/windows7/How-to-manage-cookies-in-Internet-Explorer-9>
- *Firefox:*
<https://support.mozilla.org/en-US/kb/cookies-information-websites-store-on-your-computer?redirectlocale=en-US&redirectslug=Cookies>
- *Google Chrome:*
<https://support.google.com/chrome/answer/95647?hl=en>
- *Safari:*
<https://support.apple.com/de-de/HT201265>

Web analysis service Google (Universal) Analytics

We use Google Analytics, a web analytics service provided by Google Ireland Limited, Google Building Gordon House, 4 Barrow St, Dublin, D04 E5W5, Ireland ("Google"). Google Analytics uses "cookies", text files which are stored on your computer and which enable an analysis of the use of the online offer. The information generated by the cookie about the use of this website (including the shortened IP address) is usually transferred to a Google server and stored there. This may also result in a transfer to the servers of Google LLC. in the USA.

We would like to point out that this online offer uses Google Analytics with the extension "_anonymizeIp() " and therefore IP addresses are only processed in abbreviated form in order to exclude the possibility of direct personal references. As a result of the extension, your IP address will be shortened by Google within member states of the European Union or in other signatory states of the Agreement on the European Economic Area before being shortened. Only in exceptional cases will your full IP address be transferred to a Google LLC. server in the USA and shortened there. In these exceptional cases, this processing is carried out in accordance with Art. 6 Para. 1 letter f DSGVO on the basis of our legitimate interest.

The IP address transmitted by your browser within the framework of Google Analytics is not merged with other data from Google.

On our behalf, Google will use this information based on our legitimate interest in the statistical analysis of user behavior for optimization and marketing purposes. This means:

- to compile reports about the activities of our online offer.
- in order to provide us with further services connected with the use of the online offer and the use of the Internet.
- to perform a cross-device analysis of visitor flows by using a User-ID.

When a page is called up for the first time, the user is assigned a unique, permanent and anonymous ID that is set across all devices. This makes it possible to assign interaction data from different devices and from different sessions to a single user. The user ID does not contain any personal data and does not transmit such data to Google.

The collection and storage of data via the User-ID can be objected to at any time with effect for the future. To do so, you must deactivate Google Analytics on all systems that you use, e.g. in another browser or on your mobile device.

We also use Google Analytics reports to capture demographic characteristics and interests.

Data sent by us and linked to cookies, user IDs (e.g. User ID) or advertising IDs are automatically deleted after 48 months. Data whose retention period has been reached is automatically deleted once a month. You can find more information on terms of use and data protection at <https://www.google.com/analytics/terms/de.html> or <https://policies.google.com/?hl=de>

In the case of data transmission of personal data to Google LLC. based in the USA, Google LLC. has certified itself for the us-European data protection convention "Privacy Shield". This guarantees compliance with the level of data protection applicable in the EU. The current certificate can be viewed under the following link: <https://www.privacyshield.gov/list>

You can prevent the storage of cookies by making the appropriate setting in your browser software. However, we point out that in this case not all functions of this online offer can be used to their full extent.

You can also prevent the collection of data generated by the cookie and related to the use of the online offer (including your IP address) to Google and the processing of this data by Google by downloading and installing a browser plug-in via the following link: <http://tools.google.com/dlpage/gaoptout?hl=de>.

As an alternative to the browser plug-in or within browsers on mobile devices, the following link applies in order to set an opt-out cookie, which will prevent Google Analytics from collecting data within this online offer in the future (this opt-out cookie only works in this browser and only for this domain, delete the cookies in this browser, click the link again):

<https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage>

You can find more information about Google (Universal) Analytics' privacy policy by clicking on the following link: <https://policies.google.com/privacy?hl=de>

Insofar as legally required, we have obtained your consent for the processing of your data as described above in accordance with Art. 6 para. 1 lit. a) DSGVO. You can revoke your consent at any time with effect for the future. To revoke your given consent, we refer you to the revocation options.

Using YouTube

Our online offer includes functions of the YouTube service for displaying and playing videos. "YouTube" is owned by Google Ireland Limited, Google Building Gordon House, 4 Barrow St, Dublin, D04 E5W5, Ireland ("Google").

Here, the extended data protection mode is used, which according to the provider's information, only starts storing user information when the video(s) is/are played.

If the playback of embedded YouTube videos is started, YouTube uses cookies to collect information about user behavior. According to information provided by YouTube, these are used, among other things, to collect video statistics, improve user-friendliness and prevent abusive behavior.

If you are logged in to Google, your information is associated directly with your account when you click on a video. If you do not want your profile to be associated with YouTube, you must log out before activating the button. Google stores your data (even for users who are not logged in) as user profiles and evaluates them. Such an evaluation is carried out in particular in accordance with Art. 6 Para. 1 lit. f DSGVO based on Google's legitimate interests in the display of personalized advertising, market research and/or the needs-based design of its website. You have a right of objection to the creation of these user profiles, whereby you must contact YouTube to exercise this right.

While using YouTube, personal data may also be transmitted to the servers of Google LLC. in the USA. Regardless of any playback of the embedded videos, a connection to the Google network is established each time this website is accessed, which may trigger further data processing operations without our influence.

If personal data is transferred to Google LLC. with headquarters in the USA, Google LLC. has certified itself for the us-European data protection agreement "Privacy Shield", which guarantees compliance with the level of data protection applicable in the EU. A current certificate can be viewed here: <https://www.privacyshield.gov/list>

Independent of a playback of the embedded videos, a connection to the Google network "DoubleClick" is established each time our online offer is called up, which can trigger further data processing processes without our influence.

For more details on the use of cookies on YouTube, please see the YouTube privacy policy at: http://www.youtube.com/t/privacy_at_youtube

Newsletter

If you register for our e-mail newsletter, we will send you regular information about our offers. Personal data is collected for this purpose. Your e-mail address is the only mandatory information for sending the newsletter. The indication of further possible data is voluntary and is used to be able to address you personally. This data is used by us for our own advertising purposes in the form of the e-mail newsletter.

For the dispatch of the newsletter we use the so-called Double-Opt-in procedure. This means that we will only send you an e-mail newsletter if you have expressly confirmed to us that you agree to receive the newsletter. We will then send you a confirmation e-mail asking you to confirm that you wish to receive the newsletter in future by clicking on the corresponding link.

By activating the confirmation link, you give us your consent for the use of your personal data in accordance with Art. 6 Para. 1 letter a) DSGVO. When you register for the newsletter, we save your IP address entered by your Internet Service Provider (ISP) as well as the date and time of registration in order to be able to trace possible misuse of your e-mail address at a later date.

You can unsubscribe from the newsletter at any time using the link provided for this purpose in the newsletter or by sending an appropriate message to us, e-mail datenschutz@triangular-pod.com.

Once you have cancelled your subscription, your e-mail address will be deleted from our newsletter distribution list immediately and included in a blocking file to ensure that you can cancel your subscription.

Newsletter tracking: A newsletter tracking (also called web beacons or tracking pixels) is used, which technically cannot be separated from the sending of the newsletter. If you do not want to be tracked, do not register for the newsletter.

When the newsletter is delivered, the external server can then record certain data of the recipient, e.g. the time of the retrieval, the IP address or details of the e-mail program used (client). The name of the image file is individualized for each e-mail recipient by attaching a unique ID. The e-mail sender remembers which ID belongs to which e-mail address and can thus determine which newsletter recipient has just opened the e-mail when the image is retrieved.

With newsletter tracking the user behavior is recorded. This involves the following data: Recipient, Recipient minus bounces, Recipient in queue, Recipient skipped, Unique unsubscribe rate, Unique unsubscribe rate, Bounces (including hard and soft bounces), Unique opening rate, Unique openings, Opening rate, Openings, Unique click rate, Unique clicks, Unique clicks, Clicks, Effective unique click rate, Clicks for segmentation of target groups

Changes to our privacy policy

We reserve the right to adapt our data protection information at short notice so that it always complies with current legal requirements or to implement changes to our services. This may, for example, concern the introduction of new services. The new data protection information will then apply to your next visit.

Brand protection

Every company or trademark mentioned here is the property of the respective company. The mention of trademarks and names is for information purposes only.



C. Russia-specific provisions

The following applies to user's resident in the Russian Federation:

The foregoing services of our website are not intended for citizens of the Russian Federation residing in Russia.

If you are a Russian citizen resident in Russia, you are hereby expressly informed that any personal information you provide to us through this website is at your sole risk and responsibility. You further agree that you will not hold us responsible for any failure to comply with the laws of the Russian Federation.